Instruction of withdrawal

Rights of Withdrawal

You have the right, within 14 days, to withdraw the contract without giving any reason. The deadline for withdrawal is 14 days starting on the day of the contracts finalization.

In order to use your rights of withdrawal, you must inform us, Abrakadabra Spielsprachschule Berlin GmbH, Wexstraße 33, 10715 Berlin, Telefon: 030 / 67 06 85 90, Telefax: 030 / 67 82 64 48, EMail: info@spielsprachschule-berlin.de, with a clear explanation (for example, a letter sent per post, fax or E-mail) about your decision to withdraw your contract.

You can use the attached example withdrawal form, but it is not required. As long as you send the information that you are exercising your right to withdrawal before the expiration of the deadline, you are in compliance with the withdrawal period.

Procedure for Withdrawal

When you withdraw your contract, all payments that we have received from you, including the delivery costs (with the exception of the additional costs accrued, when you have chosen a different form of delivery than the cheapest standard version which we offer) must be paid back in full within 14 days after you have submitted your withdrawal of the contract to us.

For this payment we use the same payment method as the original transactions, unless it is otherwise agreed upon; in this case there will be no reimbursement for additional fees.

If you have requested that the services begin during the period of cancellation, you must pay us a reasonable amount equal to the proportion of services already provided to you, at the time you inform us of your use of the right of withdrawal, in respect to this contract and the services provided in the contract.

Example Withdrawal Formula

If you would like to withdraw your contract, then please fill out this formula and send it back.

To **Abrakadabra Spielsprachschule** Berlin GmbH, Wexstraße 33, 10715 Berlin
Telefon: 030 / 67 06 85 90, Telefax: 030 / 67 82 64 48, E-Mail: info@spielsprachschule-berlin.de

I/We(*) here by withdraw my/our(*) finalized contract for the following goods/services (*):

Orderes on (*)/ Received on (*):

Name of Contract holder(s)/user:

Address of Contract holder(s)/user:

Signature of contract holder(s) (only with paper documents):

_____

Date:

_____

(*) Delete as appropriate.